

## **Availing services of Sri Lanka Customs under the current outbreak of COVID 19**

Sri Lanka Customs has made arrangement to provide services to the importers, exporters and other agencies under the prevailing situation of the country due to COVID 19 pandemic. The following arrangements are applicable for both sea cargo and air cargo processes.

However, please note that these arrangements are made subject to health and safety measures notified by the government, especially to minimize the human gathering thus preventing the spread of this deadly disease.

### **Clearance of Imported Essential Goods**

The arrangements have been made to facilitate the clearance of imported essential goods such as food items, perishable goods, medicines, surgical instruments and related items. Further, bulk cargo such as gas, petroleum, fertilizers, cement etc., and any raw material or commodity intended for the production of essential goods shall also be cleared during this period. Clearance of rest of the imported commodities will be decided in due course after monitoring the pandemic situation of the country.

### **Clearance of Urgent Exports**

Sri Lanka Customs is taking the necessary steps to continue with the clearance of urgent exports subject to some controls. However, only a limited number of exports would be facilitated by Sri Lanka Customs per day to prevent unnecessary overcrowdings. The Director General of Customs requests all the Sri Lankan manufacturers and exporters to follow a hygienic mechanism where each organization should decide as to who would be present at Sri Lanka Customs and inform the same to Director General of Customs so that Sri Lanka Customs could make the appropriate arrangements.

### **Other Services**

All the other services such as submission of cargo manifest and new registration or renewals of traders and Customs House Agents required to facilitate the clearance of imports and exports mentioned above only shall be provided on prior arrangement. Please call the officers mentioned below to make the prior arrangements.

The clearance of all unaccompanied passenger baggage (UPB) is suspended until further notice.

Please contact the following officers for further information or to make prior arrangements.

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1. Essential import documents processing

Place : Colombo Long Room

Time : 10.00 am - 2.00pm

Contact Person: Mr. Darshana Silva, Director (Imports), 0714458476

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2. Essential import cargo examinations

Place : RCT, Orugodawatte

Time : 10.00 am - 5.00 pm

Contact Person: Mr. Perimpanyagam, Director (Cargo Examination), 0777273879

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3. Exports

Place : Exports Facilitation Centre

Time : 10.00 am - 5.00 pm

Contact Person: Mr. Senevirathne Banda, Deputy Director (Exports), 0777300372

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4. Essential imports of air Cargo

Place : Air cargo village, Katunayake

Time : 24 x 7

Contact Person: Mr. Saleem, Deputy Director (Air Cargo), 0777358168

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5. BOI imports examinations

Place : CVT, Orugodawatte

Time : Services are provided on call

Contact Person: Mr. Perimpanayagam, Director (Cargo Examination), 0777273879

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6. Airport Duty Officer (Arrivals)

Contact Numbers: 0112252404, 0112264458

Airport Duty Officer (Departure)

Contact Numbers: 0112264452

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7. ICT related issues

ICT Duty Officer

Contact Numbers: 0710889935

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For any further inquiry please contact Mr. Sunil Jayarathne, Additional Director General of Customs, 0777484664 (24x7)

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