Sri Lanka Customs has made arrangements to provide services to the importers, exporters and other agencies under the prevailing situation of the country due to COVID 19 pandemic. The following arrangements are applicable for both sea cargo and air cargo processes.

However, please note that these arrangements are made subject to health and safety measures notified by the government, especially to minimize the human gathering thus preventing the spread of this deadly decease. Therefore, the Director General of Customs requests all the persons visiting the Customs premises to strictly follow the health and safety measures notified by the government.

**Imports**
The measures have been taken to facilitate the clearance of all the goods falling with the HS Chapter 1 to 40 subject to the approval of DC/DDC (Imports Declaration) for sea cargo or DC/DDC (Air Cargo) for air cargo. However, priority shall be given to essential goods such as food items, perishable goods, medicines, medical devices and related items. The other items that are not falling under the above-mentioned HS Chapters such as Bulk Cargo (gas, petroleum, fertilizers, cement etc.), and any raw material or commodity intended to be used for essential services or manufacturing of essential goods shall also be facilitated subject to the approval of DC/DDC (Imports Declaration) for sea cargo or DC/DDC (Air Cargo) for air cargo. The working hours are as follows.

1. Long Room, Customs Headquarters - From 10.00 am to 02.00 pm
2. RCT Examination Yard, Orugodawatte - From 10.00 am to 05.00 pm
3. GL 2 Examination Yard, Grandpass - From 10.00 am to 05.00 pm
4. NNR LCL Warehouse, Peliyagoda - From 10.00 am to 04.00 pm
5. Other LCL Warehouses, Colombo Port - From 10.00 am to 04.00 pm
6. Valuation Unit, Orugodawatte RCT Yard - From 10.00 am to 04.00 pm
7. Air Cargo, Katunayake - From 10.00 am to 04.00 pm

Please contact the following officers for more information related to imports

1. Mr. Darshana Silva, DC (Imports) - 0714458476
2. Mr. C. Perimpanayagam, DC (Cargo Examination) - 0777273879
3. Mr. K.H. Dharmakeerthi, DC (Valuation) - 0714415794
4. Mr. A. R. Senadheera, DDC (NNR) - 0714916833
5. Mr. Sarath Gamini, DDC (JCT) - 0717703829
6. Mr. K. R. N. Bandara, DDC (BQ) - 0714439910
7. Mr. Saleem, DDC (Air Cargo) - 0777358168
8. Mr. Jagath Wickramanayake, DDC (Air Cargo) - 0714299351

**Exports**
The arrangements have been made for the processing of all the exports at the Exports Facilitation Centre (EFC) at Trico and Air Cargo Village. The working hours are as follows.
1. Export Facilitation Centre (EFC) at Trico
   - Weekdays and Saturday: From 10.00 am to 04.00 pm
   - Sunday: From 11.00 am to 02.00 pm

2. Air Cargo Village, Katunayake - 24 Hours

Please contact the following officers for more information related to the exports

1. Mr. W. K. Randeniya, DC (Exports) - 0714458476
2. Mr. Senevirathne Banda, DCC (EFC) - 0777300372
3. Mr. N. B. A. C. R. Nissanka, DDC (Air Cargo) - 0776666071

Operations Under Bonds Schemes, TIEP Scheme, Transshipments, Multi-Country Consolidation (MCC), Entrepôt Trade and BOI Coordination

Operations under Bonds Schemes, TIEP Scheme, Transshipments, MCC, Entrepôt Trade and BOI Coordination shall be facilitated subject to the approval of relevant Director of Customs or Deputy Director of Customs. Please contact the following officers for more information related to respective matters.

1. Mr. P. G. Sumanapala, DC (I&S) - 0777498478
2. Mr. Paninee Wijayawardane, DC (BOI Coordination) - 0777891806
3. Mr. Thilak Arumapperum Arachchi, DCC (I&S) - 0718024767
4. Mr. K. R. N. Bandara, DCC (BQ) - 0714439910
5. Mr. Senevirathne Banda, DCC (Exports) - 0777300372
6. Mr. K. K. A. R. Kumarasinghe, DDC (BOI Coordination) - 0714414924
7. Mr. S. D. A. Kumarasiri, SC (I&S) - 0718033661

Clearance of Passengers and Unaccompanied Passenger Baggage (UPB)

The clearance of all inward and outward passengers shall continue on a 24x7 basis at the Bandaranayake International Airport. However, the clearance of all unaccompanied passenger baggage (UPB) is suspended until further notice. Please contact the following officers for more information related to respective matters.

1. Mr. Seevali Arukgoda, DDC (BIA) - 0775567266
2. Duty Officer (BIA Arrivals) - 0112252404 or 0112264458
3. Duty Officer (BIA Departure) - 0112264452

Other Services

The arrangements have been made to facilitate all the other services such as submission of cargo manifests, renewal of TIN registrations and new TIN registrations related to the clearance of imported essential goods and exports. Therefore, all the related agencies are requested to make prior arrangements with the Customs staff at the relevant working points before visiting the same. Please contact the following officers for more information related to respective matters.

1. Mr. Darshana Silva, DC (Imports) - 0714458476
2. Mr. Gamini Jayawardena, DC (Specialised Services) - 0777351847
3. Duty Officer (ICT Help Desk) - 0710889935

For further information please contact Mr. Sunil Jayarathne, ADGC (R&S) – 0777484664

Director General of Customs